

# myJOINT Health

Physician Led, Patient Centered, Rapid Recovery Program

## myJOINThealth Introduction

The myJOINT Health Rapid Recovery Program is designed to offer a safe, reliable and cost effective solution for joint replacement to select patients while offering physicians increased efficiencies with high quality standards. In addition, the myJOINT Health Rapid Recovery Program offers physicians the ability to meet the emerging market demands for 'young active' patients while achieving increased continuity of care. This program is a good fit for patients looking for a quality, time and money saving surgical option to meet their needs.

### Overview of Program Benefits

- Physician Led
- Improved Coordination of Patient Care
- Commitment to Superior Outcomes
- Continuous Performance Improvement
- Increased Patient Satisfaction; Higher Nurse to Patient Ratio
- Collaborative Team Work and Administrative Support

### The Opportunity

#### Clinical Advancements



Advances in clinical protocols and technology continue to shift procedures from the inpatient to the outpatient setting and provide for opportunities to safely perform joint replacement procedures in ASCs.

#### Market Growth



U.S. market statistics on hip, knee, and shoulder replacements indicate a steady increase and emerging trend with 'Young Active', patients in the 45-64 age group.

Knee replacements rose from 264K in 1997 to 719K in 2010 and more than tripled among the 'Young Actives' group.

#### Comprehensive Approach



By utilizing a comprehensive approach that couples physician leadership with USPI's ASC industry experience, we can accomplish:

- Joint Replacement procedures in a lower cost setting
- Improved patient care
- Increased continuity of care

#### ABOUT USPI:

Since 1998, USPI has been an industry leader in the short-stay surgical business. We continue to maintain our commitment to our physician partnerships and the critical alignment that allows us to collectively deliver the highest quality care with outstanding service to our patients. Overall, we are able to leverage our size, scope, and experience to deliver best practices for joint arthroplasty procedures.

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## Commitment to Patient Satisfaction and Quality Outcomes

Delivering the highest quality care with outstanding service is USPI's core mission. By providing our physicians with a superior environment of care driven by today's proven processes and best practices, and coupled with increased efficiencies, the myJOINT Health Rapid Recovery Program will allow us to continue our mission, throughout the complete continuum of care.

### Our Mission:

**"to provide first-class surgical services for the local community in a safe, comfortable and welcoming environment; one in which we would be happy to treat our own families."**

The myJOINT Health Rapid Recovery Program will ensure the Patient/Family experience is as good or better than what is being offered today. Several important process measures and outcome metrics will be monitored to make certain we keep our commitment. The areas of focus and monitoring include:

- Preoperative office visit
- Patient education, preparation and planning
- ASC Experience: preparation, surgical operation and post-anesthesia care unit
- ASC stay and discharge process
- Post-discharge rehabilitation and follow-up care

### USPI Industry Leadership

USPI's team of industry leaders and content experts have created customizable clinical guidelines and a business operation model for ease of implementation, providing first to market capabilities for this service that include:

- Facility readiness checklist
- Business and clinical operations
- Outcome measures and metrics
- Proforma
- Implementation Team
- Full scope resource and contact list
- Regulatory and Governance
- Patient Education

### Physician Partner

The physician, in conjunction with the MEC, customizes all clinical protocols and defines criteria for:

- Patient Selection
- Patient Education Preparation
- Communication with each care team discipline, family and others involved in the post-operative continuum of care



**We are ready to get started. Are You?**

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