

PRACTICE OPERATIONS



Revenue Cycle Management

Cost Containment and Overhead Reduction

Patient Flow and Staff Utilization

Payor Reimbursement Analysis

Coding and Compliance Audit

Performance Benchmarking

The Physician Strategy Group (PSG) is pleased to offer the Practice Operations service line to the USPI Physician Network. With the rapid pace of change within the healthcare industry such as increasing regulatory oversight, declining reimbursement and increasing overhead, many physicians are looking for ways to maintain the sustainability of their private practices. With PSG's Practice Operations team, physicians now have a trusted resource to identify and implement the right solutions to their unique challenges and opportunities.

Our Practice Operations team begins their consultative process by listening to the priority needs of our physician customers. Based on the feedback of the practice, PSG will make recommendations as to the resources needed to improve the practice's performance. If it is determined that an operations assessment would best serve the practice, PSG will proceed with a scheduled onsite assessment. While at the practice, our team conducts a thorough review of the operations from start to finish including basic operations and financial performance to clinical outcomes and patient satisfaction.

PSG's Practice Operations services are also offered in conjunction with our Strategic Planning services. This combination of offerings is ideal for those practices looking for ways to enhance their operations while creating a three to five year strategic road map at the same time.

SPECIFIC SERVICES WE CAN PROVIDE INCLUDE:

- Detailed review of operations for all departments
- Recommendations for best practices by subspecialty
- Appointment template review for patient flow and staff utilization
- Time studies
- Review of current contracts with recommendations for contract negotiation
- Coding and compliance audits for clinical and surgical services
- Coding accuracy and external audit risk assessment
- Performance benchmarking by subspecialty for volumes, staffing and Accounts Receivable
- Financial statement review
- Market comparisons for new or potential satellite location(s)
- Lease review

Next time you have a big decision to make, like how to reduce your overhead or maximize your reimbursement, call PSG.



For more information on PSG and its service offerings, please visit us at www.PhysicianStrategyGroup.com or give us a call toll free at 855.207.5230.

PHYSICIAN STRATEGY GROUP

SERVING THE USPI PHYSICIAN NETWORK